



1/20/04

AFI 3677

PATENT
169-274

61

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Robert Berliner

CONFIRMATION NO. 6423

Examiner: Thomas Y. Ho

SERIAL NO.: 09/764,530

Art Unit: 3677

FILED: January 17, 2001

FOR: METHOD OF PROVIDING REPAIR
INFORMATION AND DOING BUSINESS
THEREON ON A GLOBAL COMPUTER
NETWORK

RECEIVED

JAN 27 2004

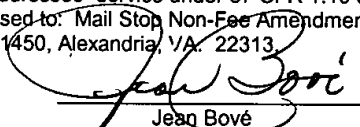
GROUP 3600

AMENDMENT

CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR 1.10)

I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated below in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P. O. BOX 1450, Alexandria, VA 22313.

Date: January 16, 2004


Jean Bové

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Los Angeles, California 90017-2576

Mail Stop Amendment After Final
COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313

Dear Sir:

In response to the Office Action of January 5, 2004, please amend the above-identified application as follows:

Am ndments to th Claims are reflected in the listing of claims which begins on page 2 of this paper.

R marks/Argum nts begin on page 5 of this paper.